MWRD Vendor Guide to PRISM Compliance Management









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Occasionally you may witness slight variations between what is printed or online with what is on PRISM screens. PRISM Compliance Management (PCM) reserves the right to alter PRISM screens in order to enhance the user experience.

Please report any difference to PCM for review and remediation. Your cooperation is appreciated





Primes



I. Introduction

II. User Registration

III. Compliance with PRiSM

- Sub Invoice Submission
- Prime Sub Payment
- Payment Acknowledgement/Dispute
- Monthly Reporting Requirements

IV.Getting Help



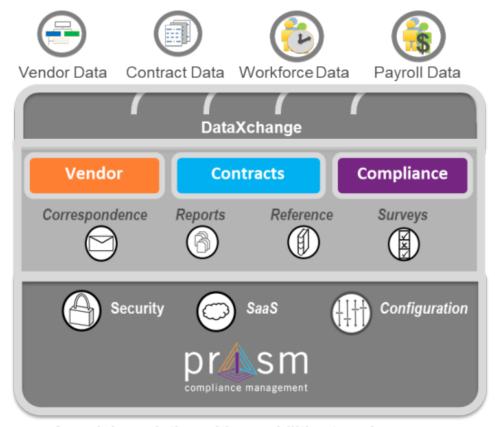
V. Wrap Up





What is PRISM?

PRISM Compliance Suite



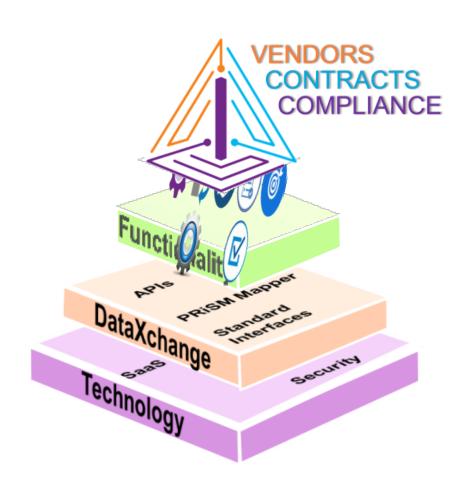
A modular solution with capabilities to solve your compliance management challenges.

PRISM is a full function SaaS application that increases the effectiveness and efficiency of compliance with robust information and industry best practice processes.





Full Compliance Suite









Modern Architecture











- PRISM facilitates diversity inclusion
 - Collection
 - Tracking
 - Reporting of and outreach efforts
- PRISM enables on-line vendor searches and target outreach

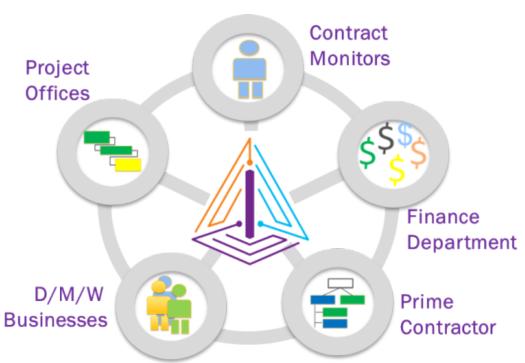
Resulting in increased Small Business participation, more timely payments and improved goal attainment.





Closed-Loop Acknowledgement™

Closed-Loop Acknowledgement and reporting ensures highest quality participation and the achievement of results.



You are integrated into the PRISM online process

Each group can add information and see the big picture





End-to-End Compliance



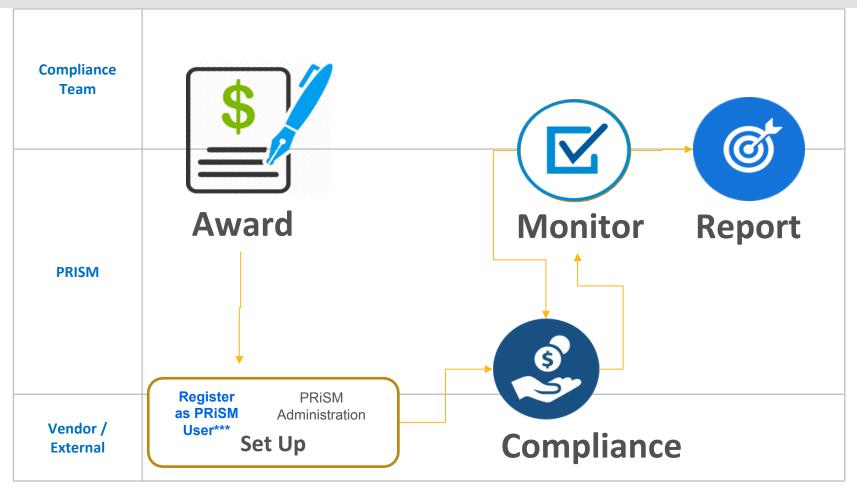
Contract and
Sub Contract
participation
Plan is entered
into the
system by your
Jurisdiction.

Prime and Subcontractor are notified of award and set up PRISM accounts. Prime and Subcontractor perform work and submit compliance requirements using PRISM Closed-Loop-Acknowledgement process. Jurisdiction monitors compliance.

Contract is completed.













User Registration



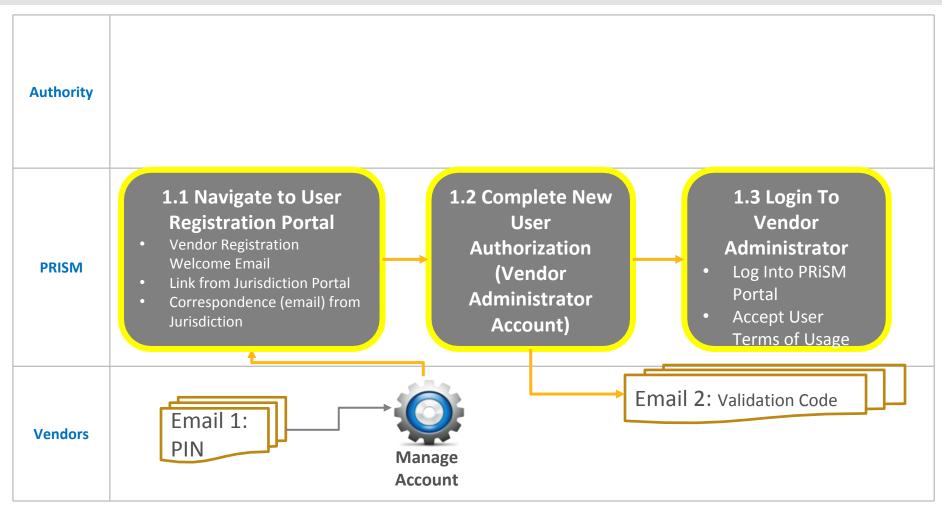
- PRISM will create a Master Default Vendor account when a Vendor is entered into the PRISM database from MWRD Supplier portal
- The Default Vendor User must know their EIN and PIN to Claim the Default Account

 Jurisdiction would provide you a Cheat Sheet for this process





1) Claim Vendor Administrator Account

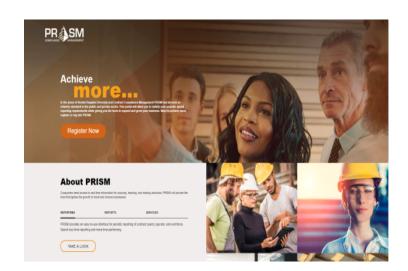






1.1 Navigate to User Registration Portal

Your Jurisdiction will send you a link to the PRiSM User Registration Page.



******userregistration.prismcompliance.com/





1.2 Complete New User Authorization (Vendor Administrator Account)

1) Identify yourself with EIN and PIN



4) Set User Name, Password and Hints



2) Confirm Identity



5) Accept
Terms of Usage

PR/	SM
COMPLIANCE	MANAGEMENT
0 6	· 🔞 · · · 🙆
Authentication User A Information II	Account Tarm of Information Desgre
	⊕ Prin
Accept the terms of usac	ge.
contained in the City of Emerals agree to accept the following ter- below: The City of Emeralst of improper or incorrect use of the in processes, modests or assessments.	ms and conditions set forth half not be held liable for
proteins, protein or agree man hearly. These data, informal products, apparatus and relate documents and are not intended in recognizes and acknowledges the in the CBy of Emeratif's meb page of Emeratif for a specific purpos Emeratif in a specific manner, a	ed graphics are not legal to be used as such. The user at the information contained as was developed by the City as or is used by the City of

3) User Information and Email Validation

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to.				
First States *				
LEW				
Lest Name 1				
JADISON				
Selfunde*				
100-889-013				
Office Floriday				
101-188-002				
Erral *				
haveteden	eleb som			Validate
TRACKION COOK*				
100.0				

6) Complete Process



Welcome to Prism
Registration Completed Successfully



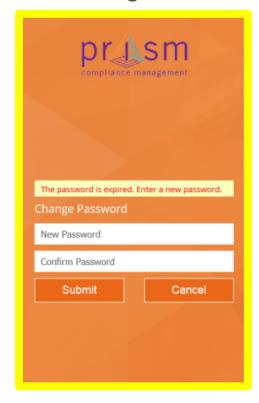


1.3 Login To Vendor Administrator

a) Login



b) Reset Password on first login



c) Accept Terms of Usage

Terms of Usage
Ey accessing or using the site, information, malerials and data contained in the City of Emercials with pages, you heatily agree to accept the following learns and conditions set forth behalf. The City of Emercials shall not be had liable but improper or forcement our with information, statistic and conditions set forth behalf or Emercials shall not be accept the set of the condition as processes, products as expected, processes, products, approaches contained, because the set of the sequence of the City of Emercials and showedges that the information contained in the City of Emercials with pages and showedges that the information contained in the City of Emercials with pages and showedges that the information contained in the information of the contained in the product in a specific countries, and this information may be the information, data, materials, processes, products, approaches contained therein. All information is the contained to the proposes the contained
Accept Decline

******pro.prismcompliance.com/

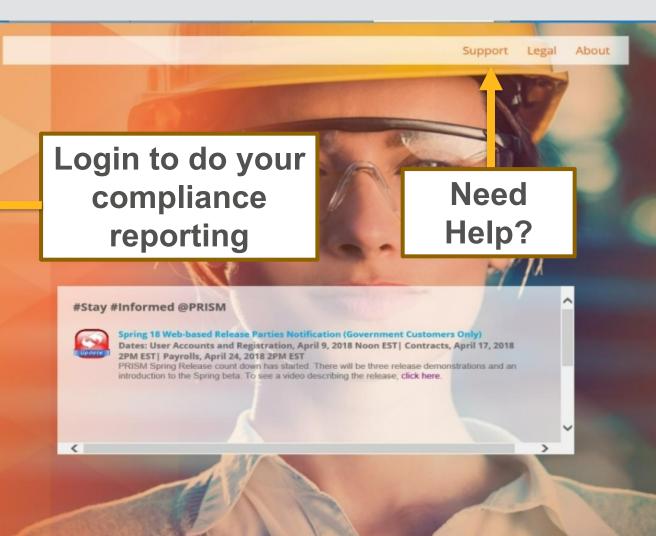




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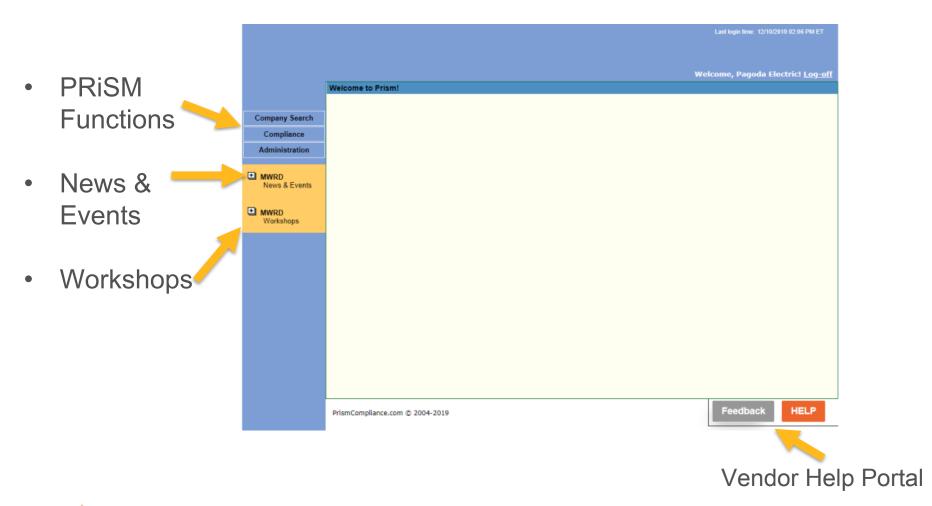


Password?
Click here and have it emailed to you.





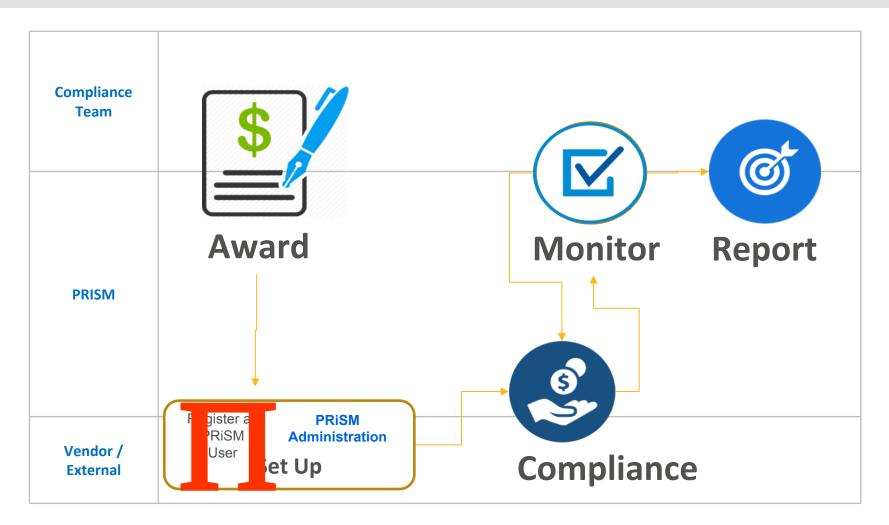
PRISM Main Page







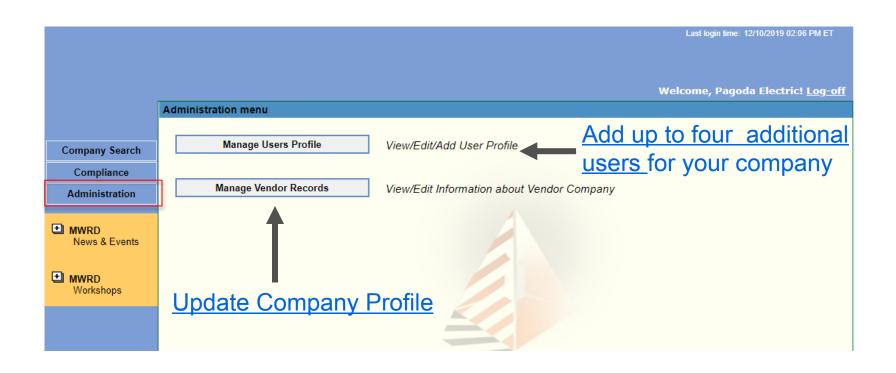
Process Overview







Administration of Vendor Profile and Users







Manage User Profiles

- Shows users accounts
- Select
 Delete or
 Edit for
 existing
 users
- Add New User

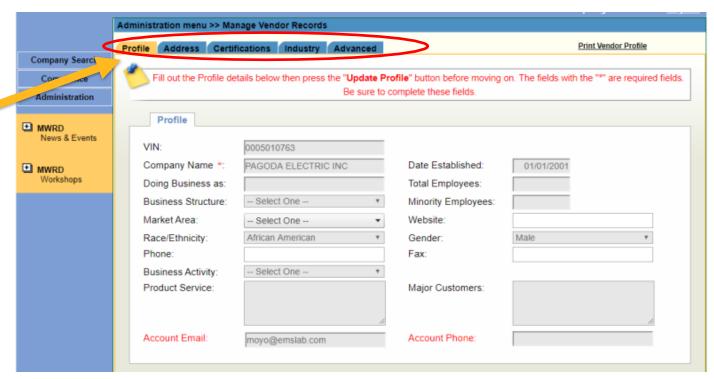
	Contract	tor Users					
	Username	Name	Role	Unlock	Reset Password	Edit	Delete
	maauser2 102720140	Donna Steveson Moyo Fakeye	Contractor Contractor	Lock Default Vendor User	Reset Password Reset Password	Edit User Edit User	Delete Default Vendor User Add New Use
	sack to Ad	ministration Menu					
Ad	ID **	User		mwrd512020			
	t Jurisdictions	**		MWRD	_		
	Name *:	,		WWKD	*		
	Name •:						
	vord •:						
	voru k Password ∗:						
Email							
Phone	-						
Title:	ъ. -						
mue:							





Manage Vendor Records

- Shows Vendor Profile Information
- Multiple Tabs of information
- If Information cannot be updated, you will need to contact your Jurisdiction to change or update.





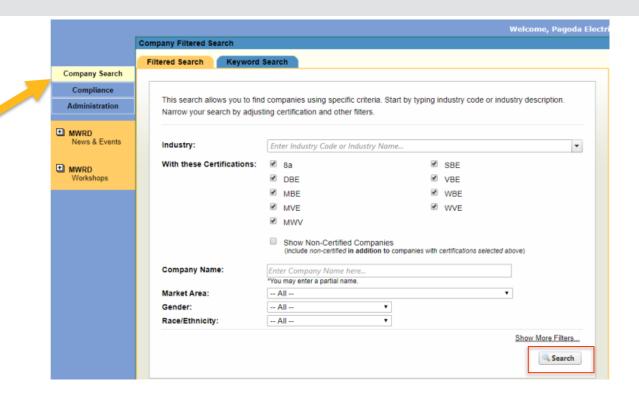


Company Search

 PRiSM also vendors to search for other vendors in the database for networking purposes

Only basic company information is

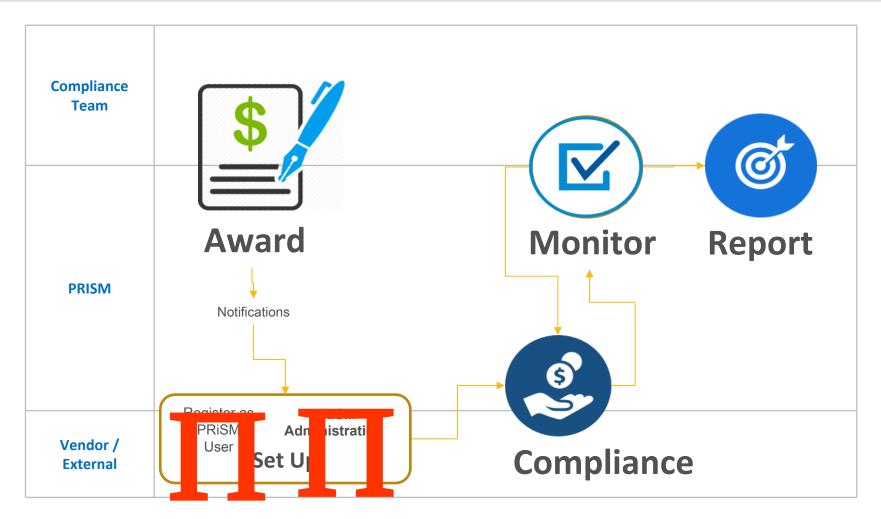
shown no contract related data









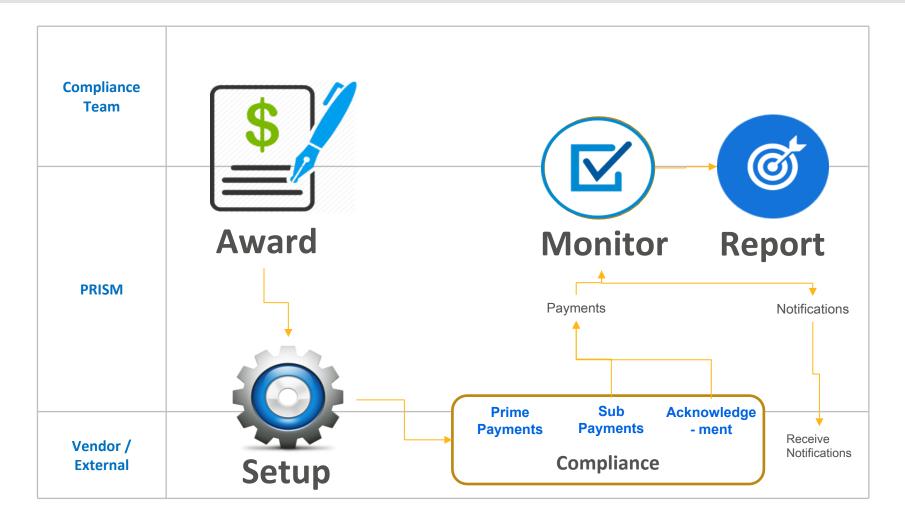














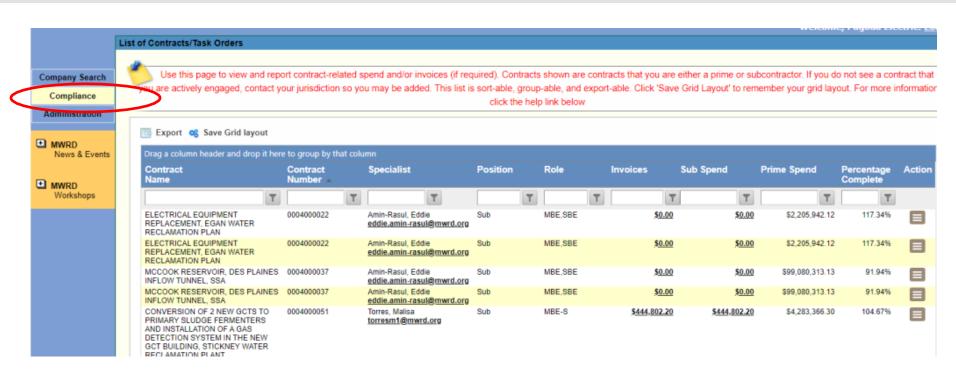








Contract Compliance View

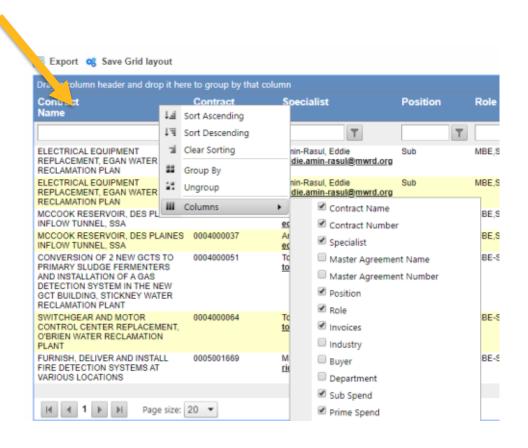






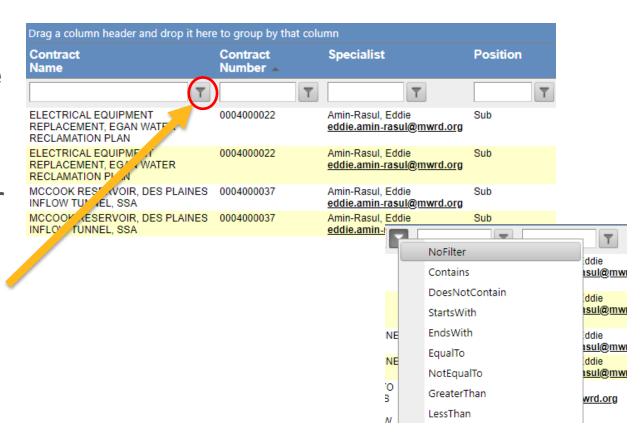
Display Contracts Awarded

- Select Columns to display (Right-click on top of the grid)
- Filter by:
 - Contract Name
 - Contract Number
 - Position (Prime or Sub)
 - Role (D/W/M/BE)
 - Invoices
 - Sub Spend
 - Prime Spend
 - Participation Complete





- Lists all
 Contracts
 that you
 (Vendor) are
 participating
 on
- Search/Filter all Contracts that you are participating on







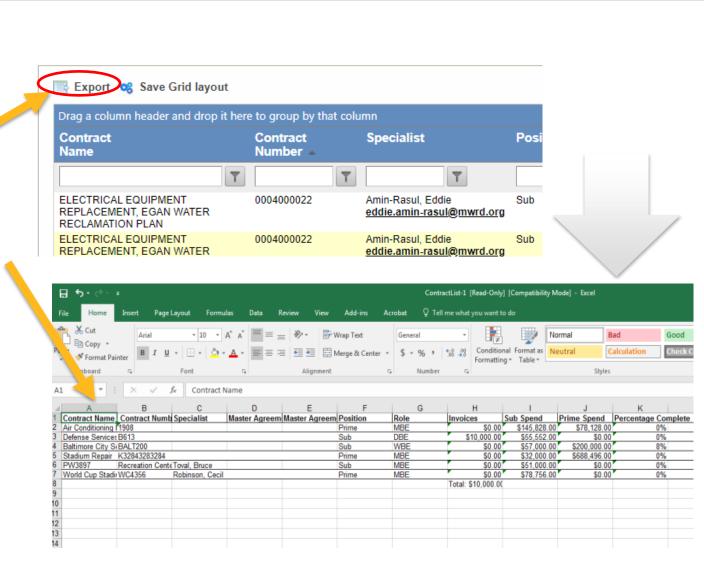
Export Contracts Awarded to You

 Select Export icon



Exports all contracts awarded to you to Microsoft Excel







Reporting Activity to a Contract

Select the Menuicon for the
 Contract that you
 are reporting
 activity on

Based on your position on the contract the options would be different



Primes

Report

 payments to
 the

 Subcontractors

Subcontractors

 Report invoices sent to Primes

Invoices	Sub Spend	Prime Spend	Percentage Complete	Action
T	T	T	T	
See All	\$145,828.00	\$7 8,128.00	0%	
\$10,000.00	\$55,552.00	\$0.00	0%	
<u>\$0.00</u>	\$57,000.00	\$200,000.00	8%	
See All	\$32,000.00	\$688,496.00	0%	
\$0.00	<u>\$51,000.00</u>	\$0.00	0%	
See All	<u>\$78,756.00</u>	\$0.00	0%	
Total: \$10,000.00				

6 items in 1 pages









compliance management

- PRiSM Compliance allows subcontractors to put in Invoices owed to them by Primes**
- Primes are allowed to enter payments against sub invoices in Compliance Module
- Jurisdiction is able to see paid and unpaid invoices in the system to monitor compliance
- Sub Vendors are advised to not enter Estimated Amount for invoice submitted in PRiSM but Actual Amounts owed for work performed
- Subs would get an email when a prime has received payment from MWRD, email would not include amount paid to PRIME

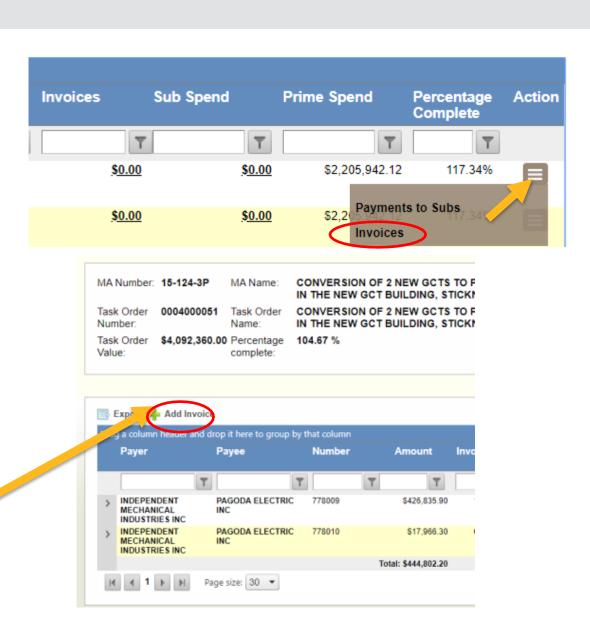
**Prism also allows Primes to enter invoice details on behalf of the sub



Add a Subcontractor Invoice

- Report of an Invoice to a Prime contractor
- Select Menu on contract for which your Position = Sub
- Click 'Add Invoice'

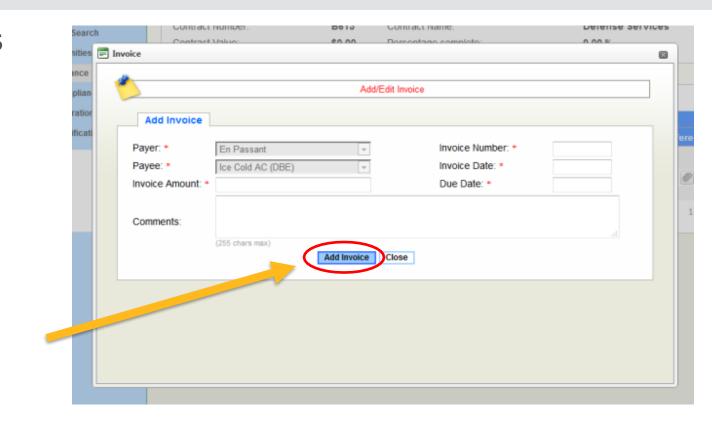






Add a Subcontractor Invoice

- Enter Details
 - Payer
 - Payee
 - Invoice Amount
 - InvoiceNumber
 - InvoiceDate
 - Due Date
 - Comment
- Click 'Add Invoice'





PRiSM Sub Invoices Notification

- When a sub enters an Invoice into PRiSM, the PRIME would be alerted that a sub has entered an invoice.
- Email notification would include invoice details

Sample Email Notification

L & B Engineering recently submitted an invoice report for contract number MWRD1254. The following information is associated with the invoice.

Subcontractor Name: L & B Engineering

Invoice Report Date:05/09/2021

Contract Name: CONSTRUCTION SUPPORT

Contract Number: MWRD1254 Invoice Amount:\$12,500.00 Invoice Date:05/09/2021

Invoice Due Date: 05/26/2021

Invoice Note/Comment: Invoice for painting





Add an Invoice Document

- You can add an attachment to your invoice after you have saved invoice
- Both the Prime and Jurisdiction can see this document
- File accepted includes JPEG, PNG,PDF, Word, Excel or Text files

ag a column header an	d drop it here to gr	oup by that column								
Payer	Payee	Number	Amount	Invoice Date	Due Date -	Reference	Amount Paid	Amount Received	Status	Actio
	T	T	T	T	T		T	T	All ▼	
L & B Engineering	Cage Construc	tion Complany01125	\$1,500.00	11/21/2018	11/30/2018	Ø	\$0.00	\$0.00		
			Total: \$1,500.00				Total: \$0.00	Total: \$0.00		

Reference Name: *			
Description:			
File:*	Choose File	No file chosen	
		vusing 0 MB (0%) of your 300 MB. more than/exceed 300 Kbytes.	
Comment:			



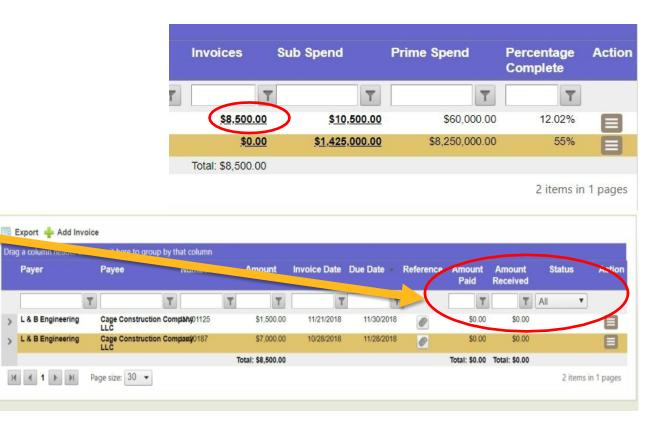


List of Invoices

Payer

- List all Invoice Reports submitted to Primes
- Click amount under Invoices column for the Contract
- Page lists all invoices directed to Prime/Subcontractor
- You view amount paid, received and if subcontractor "accepted or rejected" payment***
- Prime is able to see all Invoices put in by all subs on the contract





***Jurisdiction has this same exact view

- For Invoices that contain a retention, please enter Invoice Amount minus retention percentage
 - Example a \$100,000 Invoice with a 10% retention should be entered in PRiSM as a \$90,000 amount
- At contract end, an invoice with all retention funds owed should be entered in PRiSM to allow Prime to make payment against.





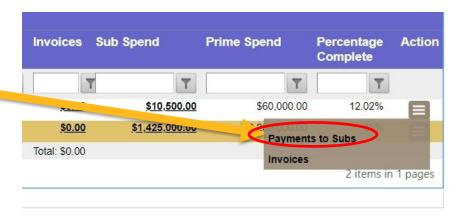






Prime Payment to Subcontractor

- Prime
 Contractor
 Report of a
 Payment to a
 Subcontractor
- Select 'Payments to Subs'



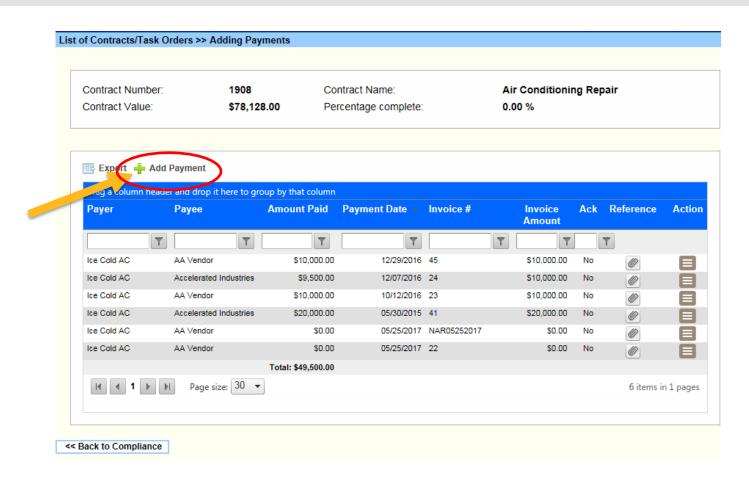




Prime Payment to Subcontractor

- Displays Prime Contractor
 Payments to all Subcontractors
 on Contract
- Select 'Add Payment' icon

Add Payment

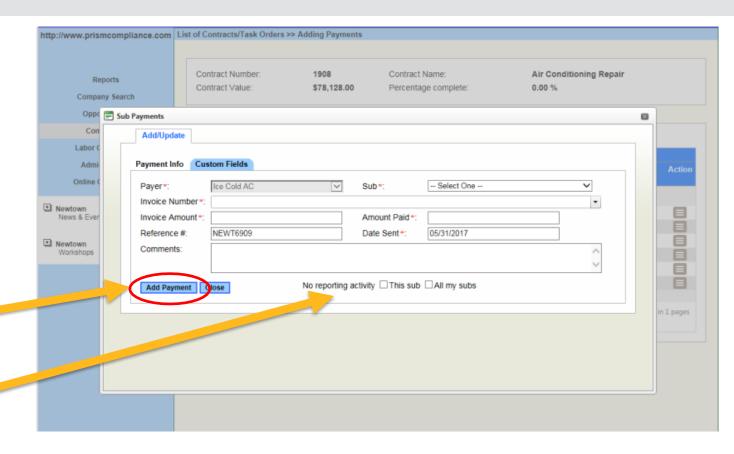






Prime Payment to Subcontractor

- Payer defaults to User
- Enter Details
 - Payer
 - Sub
 - Invoice number (or select from drop down list)
 - Invoice Amount
 - Amount Paid
 - Date Sent
- Click 'Add Payment'
- If No Reporting Activity, make appropriate selection













Acknowledgements (Sample Email)

- Once a

 payment has
 been enter by a
 prime to a sub
- PRiSM emails subs with to validate payment
- Subs can
 validate directly
 from email or
 log into to
 PRISM to
 validate

[Jurisdiction] - Payment Acknowledgement [1cmO]



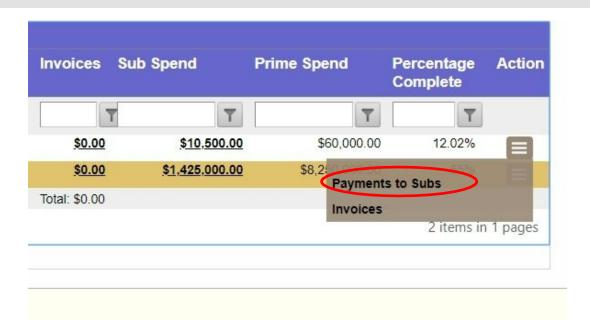






Acknowledgements

 Login PRiSM and click Menu of payment looking to validate

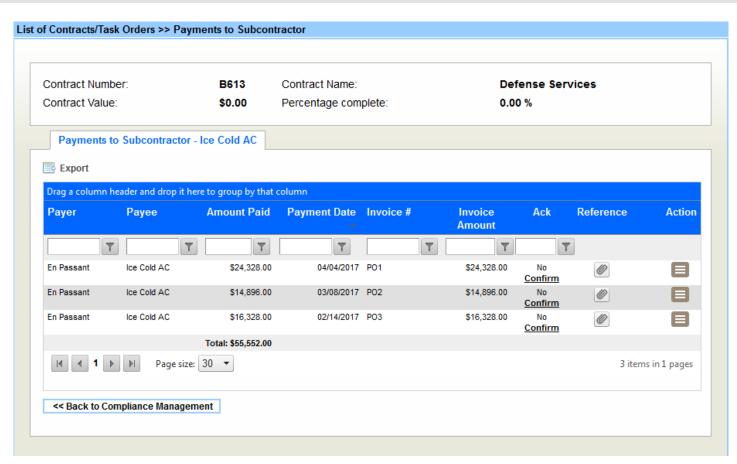






List Prime Payment Reports

List all
Payment
Reports made
by Prime







Acknowledgements

- Sub clicks 'Confirm' to acknowledge payments reported by the Prime
- Sub enters the amount received and provides any comments
- Check Acknowledge to confirm acceptance of Disclaimer
- If amount paid is correct, click 'Accept'
- If amount paid no payment received click "Decline"
- If a different amount is received put amount in Amount Received field and click "Accept"
- "Ack" would change to Yes, if accepted



If Sub disputes or declines payment, Jurisdiction would be notified

Invoice

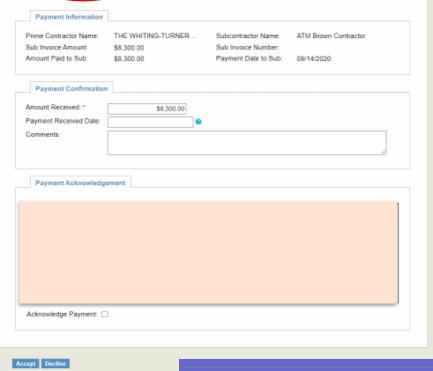
Amount

\$7,000.00

Ack

Yes

Reference



Invoice #

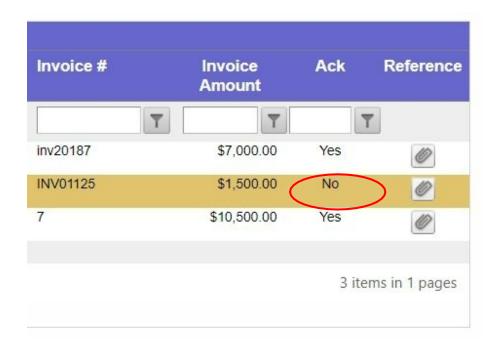
3 inv20187





Acknowledgements (Dispute)

- If the Sub
 Declines
 payment "Ack"
 column would
 change to No
- Jurisdiction
 would be notified
 of dispute and
 contact vendors



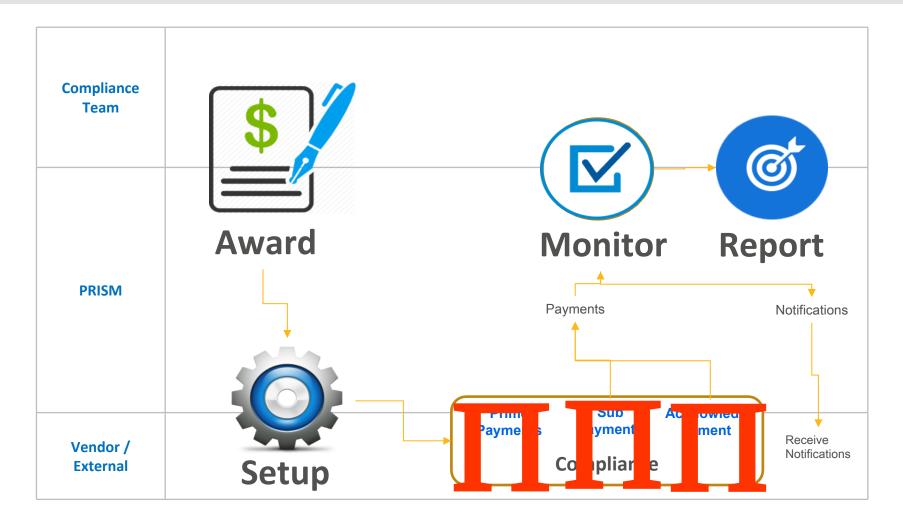




Acknowledgements Policy

- Subs are required to acknowledge, decline or dispute a subpayment within 15 days of receiving Payment Acknowledgement email.
- Please make sure the right email is your Vendor profile
- Once a payment has been acknowledged by a Sub, the invoice or corresponding sub-payment cannot be edited by any Vendors on the contract
- Contractor Monitors have an internal PRiSM report to view unacknowledged sub-payments















Monthly Reporting Requirements

- All Prime contracts are required to perform compliance reporting in PRiSM Monthly
- If no payment activity was performed on a contract or with a sub-vendor,
 Prime is still required to enter a monthly report of "No-Reporting Activity"

Admi	Payment Info Custom Fields	Action
Online (Payer*: Ice Cold AC Sub *: Select One	
Newtown ■ Newtown	Invoice Number*:	
News & Ever	Invoice Amount *: Amount Paid *:	
	Reference #: NEWT6909 Date Sent - 05/31/2017	
Newtown Workshops	Comments:	
	Add Payment Close No reporting activity This sub All my subs	
		in 1 pages
		J



- Jurisdictions will send out Notifications via PRiSM to alert vendors on late monthly reporting actions per contract
- Jurisdictions can send up to three alerts per month for late monthly reporting

Notification Message:

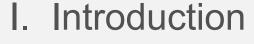
Your contract [ContractNumber] with [JurisdictionName] requires monthly reporting by day [DayOfMonthDue] of the month. Your report is now [DaysPastDue] days past due. Failure to submit compliance reports is a reason for termination of the contract.





& Subs

Primes



II. Payment Compliance with PRiSM

- Sub Invoice Submission
- Prime Sub Payment
- Payment Acknowledgement/Dispute

III.Getting Help

IV.Wrap Up







- Self Help Use PRISM Help and Vendor Knowledge Base
- Login Help –Your Jurisdiction has resources to assist you with initial login information and help as needed.
- User Help –Your Jurisdiction has resources to provide help with user questions.
- System Issues If your
 Jurisdiction is unable to assist, they
 will escalate the issue the PRISM
 Team for investigation and resolution.



For more info please go to *******mwrd.org/prism-compliance-management-vendor-assistance

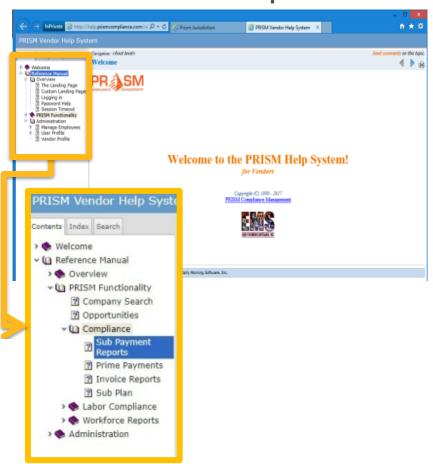




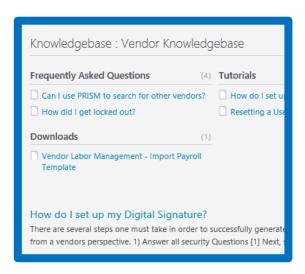
PRISM Self Help

PRISM offers complete set of self help tools.

PRISM Self Help



PRISM Knowledge Base



******PRISMcompliance.kayako.com





PRISM Vendor Training

PRISM offers Quarterly Training to Vendors

PRISM we offer quarterly trainings to all PRiSM Vendors

You access the trainings on the pro.priscompliance.com homepage



PRISM Training Schedule (Jurisdiction-only)

April - June 2020

These web-based sessions will cover a wide variety of topics in 30-60 minutes sessions and are geared towards our Jurisdictional users and PRISM administrators. Follow the link to see what we're offering: Jurisdictional Training Courses



PRISM Vendor Training Schedule

April - June 2020 Vendor Training Courses



Q&A

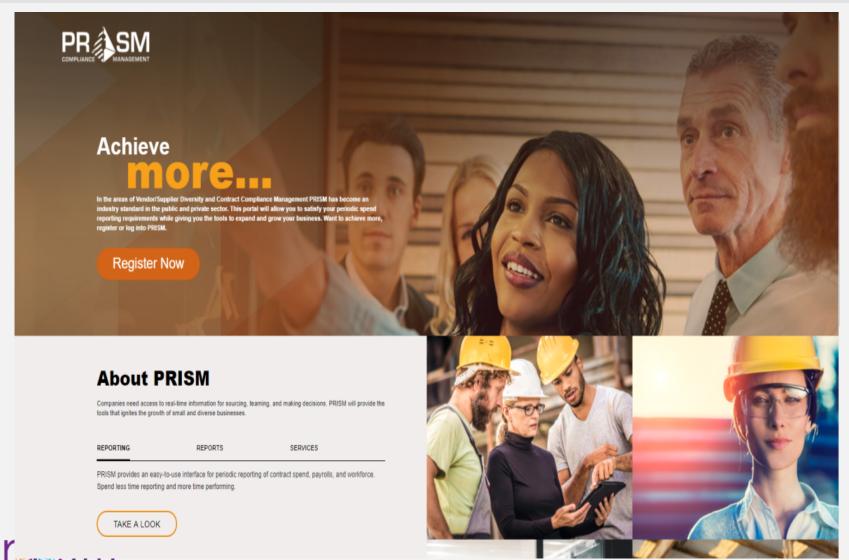
Please go to

*****userregistration.
prismcompliance.com/





compliance management









DISCLAIMER: You are registering to gain access to a government controlled and monitored portal. Information you provide will be evaluated for such access.

EIN*	
The EIN field is required.	
Refresh Input symbols	
Cancel	Next









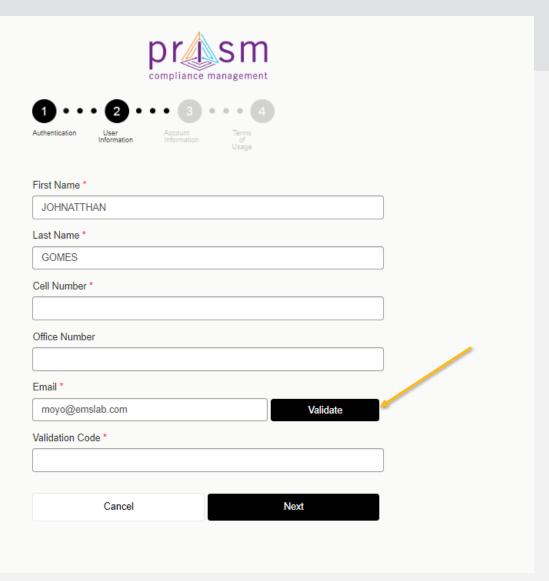
DISCLAIMER: You are registering to gain access to a government controlled and monitored portal. Information you provide will be evaluated for such access.

We found you. I am authorized to register this account for Corporate Construction Inc.. *

Cancel Next











PRISM verification code [1jHu]



DoNotReply@prismcompliance.com

Tue 1/21/2020 3:38 PM

Moyo Fakeye ⊗

Your email verification code is: 2140

Was this you?

Did you do this?

What is this?

Are the suggestions above helpful? Yes No

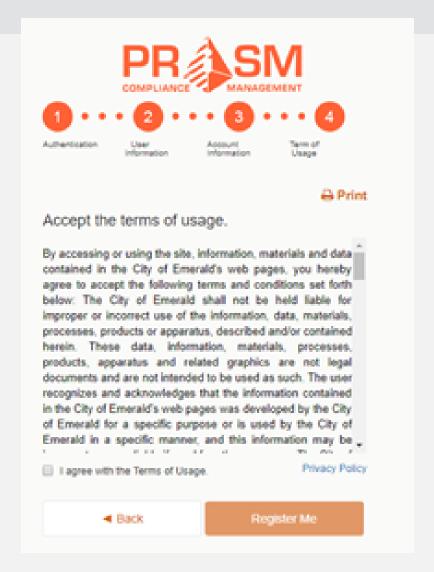




Authentication	User Information	Account Information	Terms of Usage	
Choose User	rname *			
Choose Pass	sword *			
Confirm Pass	sword *			
Password Hi	nt *			
Password Hi	nt Answer *			











Now please go to

*******pro.prismcompli ance.com/

Use previously created Username and Password





accomplish more

Thank You!